



WARRANTY:

Motivo products are sold with a limited warranty against defects in materials or workmanship for a period of three years from the delivery date. Motivo reserves the right to repair or replace defective merchandise at its sole discretion. The limited warranty does not extend to other materials supplied by the purchaser or damages caused by shipping, accident, abuse, misuse, user modification, attachments to a product, alterations negligent use or normal wear and tear. No deductions for repairs in the field will be allowed without specific written authorization. All other warranties express or implied are excluded. Motivo's liability on any claim of any kind, including loss or damage resulting from the manufacture, sales, delivery, resale, repair or use of any item supplied under these terms and conditions of sale shall in no case exceed the price of the item(s) which give rise to the claim. In case of dispute, all matters shall be resolved in the court of arbitration in which the Motivo company is registered.

MAINTENANCE:

Periodic inspection of chair and barstool frames should be considered. It is possible over time that high usage, or when people are "rocking" frames, that they could develop loose joints. The frame should then be taken out of circulation and repaired immediately. Care should be taken when handling chairs and barstools either when moving them, dragging them or placing them upside down. Placement of chairs or barstools in unusually extreme temperature or humidity can affect the wood and finish. Cleaning of exposed wood chair frames should always be done with a soft cloth lightly dampened with a water-soluble wood finish cleanser or soap. Never use any type of abrasive cleaner, especially with ammonia, bleach, or alcohol to remove surface dirt as this will make the limited warranty null and void. Cleaning with botanical/organic disinfectants, OR cleansers with 5% bleach or ammonia to 95% water per gallon is acceptable, provided the exposed wood or metal is then washed down with a mild soap or water withing 2 hours of application. This applies to Motivo's conversion varnish finish for exposed wood and protective topcoats for all exposed metal or powder coated surfaces.